

Sayara

SERVICE MANAGEMENT



VEHICLE SERVICE MANAGEMENT SYSTEM

Developed by Team of IT and Automobile Experts with 3 Decades of Experience Implementing DMS Systems in the Region



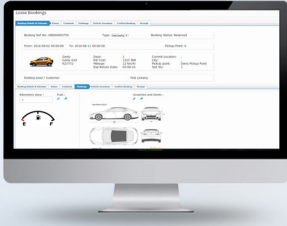
Increase Productivity & Efficiency of your Workshop



Salient Features

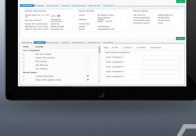
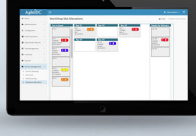
- ✓ Service Scheduling (planning)
- ✓ e-Job Card Management
- ✓ Service Booking through Mobile App and Website
- ✓ Service History management
- ✓ Service Document Management
- ✓ Barcodes for service management
- ✓ Mechanic Clock In Clock Out
- ✓ Service Work Warranty
- ✓ External Service Management
- ✓ Bay Allocation
- ✓ Spare Part Catalogue Integration
- ✓ Vendor Item Management
- ✓ Insurance Financial Management
- ✓ Invoicing & Payments

- ✓ Manage after Sales Service Effectively and conveniently
- ✓ Automate the complete after sales service Process
- ✓ Manage all vehicle repair stations from one place
- ✓ Improve Operational Efficiency
- ✓ Manage Bay Allocation
- ✓ Reduce waiting time for every Customer and Vehicle
- ✓ Attract and maintain a loyal customer base



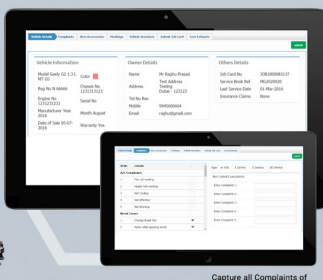
- ✓ Sayara Service Management is exceptionally designed for
 - Customer visit planning
 - Service order management
 - Booking over locations
 - Mechanic clock in clock out
 - Analyse the time actually spent by mechanics in comparison to standard time
- ✓ Performance measurement of Service Managers & Mechanics
- ✓ Gear up the different data registration process using Bar code Technology
- ✓ Easily Integrates with 3rd party Financial applications

- ✓ Access the complete repair and maintenance history of a vehicle
- ✓ Search the availability of necessary spare part through the system
- ✓ Maintain Extensive lists of items from Vendor Catalogs
- ✓ Acquire details about vehicle owner, driver contacts, available mechanics, spare part availability, usage, service plans, and planned service time etc.
- ✓ Maintain the Complete Documentation such as Service Quote, Service Order, Invoicing, Job Card, Warranty management, contract history, contract renewal

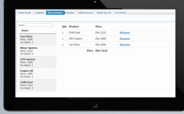


e - Job Cards

- ✓ Start Automation of work from the time vehicle enters the Service centre gate
- ✓ Go Mobile - Create e-Job Cards for all customers



Capture all Complaints of Customer on a iPad or Tab



Add Spares and Extras required for Servicing through integrated Spare Part Automation & Ware House Module (S.A.L.U.Te)



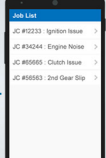
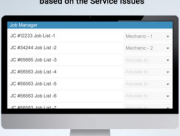
Mark all Dents, Scratches Record Fuel level & Kilometres



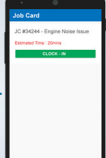
Provide Cost estimate to Customer, Capture Customer Signature, Submit Job Card & give a Print out of Job Card to Customer

Mechanic Clock In - Clock Out

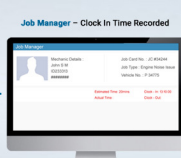
Job Manager - Allocates Job Card to Mechanics based on the Service Issues



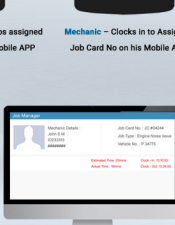
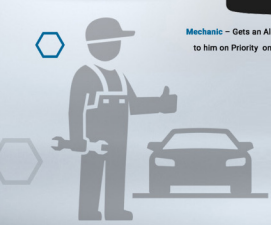
Mechanic - Gets an Alert on the Jobs assigned to him on Priority on Mechanic Mobile APP



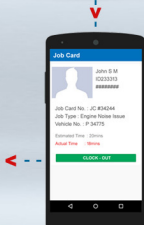
Mechanic - Clocks in to Assigned Job Card No on his Mobile App



Job Manager - Clock In Time Recorded



Job Manager - Clock Out Time Recorded. Estimated Time & Actual Time Recorded



Job Manager - Once work Done, Clock's Out of Assigned Job Card No. on his Mobile App

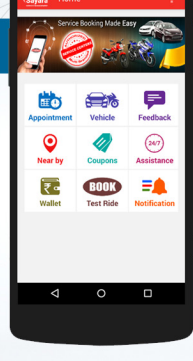
Let your Business Go Mobile



- ✓ Stay Connected to your Customers anytime
- ✓ Quick & Easy Service Booking and tracking through Exclusive Mobile App any Day, any Time
- ✓ Alerts and Auto Reminders to Customers
- ✓ Get Feedback about Service through Mobile App
- ✓ Workforce and Facility planned and Optimised
- ✓ Improve Customer Engagement & Satisfaction



Mobile App for Customer



- Appointment: Book a Service Appointment from anytime anywhere
- Vehicle: Car Catalogue - List of the car detail & there info. Add any Number of Vehicles
- Coupons: Provide Special Offer Coupons to your Customers over Mobile App
- Near by: Find Near by Locations like ATM, Hotels, Restaurants, Parking Slot, etc.,
- Feedback: Feedback by Customers
- Wallet: Expense Tracker - Keep track of Car Expenses
- BOOK Test Ride: Booking for Test Ride of newly launched Vehicles
- 24/7 Assistance: 24/7 Road Side assistance Support
- Notification: Notification and Alerts - Used to set Alarm for the next servicing, instalment date, Insurance Expiry etc.

For more information please contact:



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